Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L12	10	(call\$3 adj3 (agent or operator) adj3 history) and database	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 16:31
L17	1348	(VoIP or VoP) adj3 phone	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 16:34
L18	102	L17 and (operator or agent) and ( (call or contact) adj3 center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 16:35
S16	10	pie with widget	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/02 19:00
S17	233	(pie or piechart or pie\$3chart) with interface	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/02 19:01
·S18	. 11	("5491779"   "5513271"   "5734888"   "5844572").PN. OR ("6320586").URPN.	US-PGPUB; USPAT; USOCR	ADJ	OFF	2007/08/02 19:33

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L3	17340	((379/265.01,265.02,265.05,265. 06,265.07,265.09,266.01-266.1) or (370/351-385)).CCLS.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/08/03 18:10
L6	190	3 and (media gateway) and (database) and priority	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 18:12
L7	89	3 and (gateway) and (database) and qos and (web server)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 18:13
L8	18	3 and (cti) and (database) and qos and (web server)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/08/03 18:13

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	3	10/633250.app. or 10/633018.app. or 10/632617.app. or 10/327360. app. or 10/327348.app.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/05/14 17:50
S2	17	nuasis.as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/05/14 17:35
S3	1	09/774944.app.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF .	2007/03/05 18:37
S4	1387	call.clm. center.clm.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/03/05 19:31
S5	0	S3 and "379".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/03/05 19:31
<b>S6</b>	676	S4 and "379".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/05/15 12:07
<b>S7</b>	149	S4 and "370".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/03/05 19:33

S8	56	(("6330326") or ("6600735") or ("6724884") or ("6741698") or ("6850599") or ("6771765") or ("6823382") or ("6850613") or ("6937715") or ("20040141508") or ("20040221053") or ("5530744") or ("6298383") or ("6614902") or ("6704409") or ("5325423") or ("5488411") or ("5612730") or ("5835126") or ("6141341") or ("6337858") or ("6400804") or ("6778494") or ("7035252") or ("7085263") or ("20040066923")). PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/14 17:44
S9	2	("7012888").PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR .	OFF .	2007/05/14 17:44
S10	13	(("6188673") or ("6614902") or ("6704412") or ("6122364") or ("6678718") or ("6301480")).PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/14 17:53
S11	. 8	(("6771765") or ("6704409") or ("6122364") or ("6678718")).PN.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/14 17:53
S12	116977	( (contact or call or customer or CR or CRM or support\$3 or relation\$3 or help or assistance) near2 (center or centre ) ) and ( (agent) or ( servic\$3 representative) or CSR or TSR or support\$3 or operator or respond\$3 or answer\$3 )	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	OFF	2007/05/15 12:12
S13	981	S12 and ( customer same (hub or server or gateway ) same (rout\$3 or distribut\$3 or send\$3) same (node or application\$3) )	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/05/15 12:14
S14	10	("6188762").URPN.	USPAT	ADJ	OFF	2007/05/15 13:35